

Date: 10/10/18

## TECHNICAL BULLETIN: VEHICLE CHANGE – 2019 Ram 1500 Crew Cab

**Subject:** Westin Step-Up Products for 2019 Ram 1500 Crew Cab

**Models:** 2019 Ram 1500 Crew Cab (2019 Ram 1500 Quad Cab is excluded from the issue)

**Issue:** Factory relocation of Running Board mounting studs

**Affecting Part Numbers:** 22-2245, 27-2245, 56-14085, 56-140852, 56-534705, 56-534725, 56-5347052, 56-5347252, 56-24085, 21-24080/85, 21-54080/85, 21-64080/85, 21-534700/05, 21-534720/25, 28-51220/25, 28-71220/25, 28-534720/25, 28-534700/05

### What is the Problem?

The early production run of the 2019 Ram 1500 Crew Cab pickup utilized symmetrical mount points necessitating (3) pairs of nerf bar / running board brackets. Starting in April 2018 Chrysler moved the location of the top mounting stud on the Driver's side front mount point (refer to photos below).

Westin has responded by adjusting the style and quantity of mounting brackets to match the current design of these vehicles. However customers with 2019 Ram 1500 trucks built prior to April 2018 will not receive the proper bracket for the Driver Front mounting location.

In May 2018 Westin produced a number of 22-2245 & 27-2245 mount kits designed to fit the early style 2019 Ram 1500. These kits will require (1) additional bracket for installation on post April 2018 trucks. All kits produced by Westin after May 2018 are designed to fit the late style Ram 1500.



### What are the solutions?

1. Any customer with a 2019 Ram 1500 Crew Cab with the early mounting configuration may contact Westin Customer Service at (800) 345-8476. Westin will provide the proper replacement mounting bracket free of charge.
2. For customers that may have received early versions of the 22-2245 or 27-2245 mount kits but have a truck with the late mounting configuration may also request complimentary bracket.

**Additional Information:**

1. There are no 2019 Ram 1500 Quad Cab trucks known to Westin to have this issue.
2. The Westin 21-4080/85 & 23-4080/85 90 degree nerf steps feature mounting brackets with multiple hole patterns that will fit both factory mounting stud configurations.
3. 2019 RAM 1500 "Classic" models do not utilize the afore mentioned kits. Therefore they are not affected by this issue.

**What if I have other questions?**

If you require further assistance, please contact our Westin Customer Service at (800) 345-8476 from 7am to 4pm PST or email: [customerservice@westinautomotive.com](mailto:customerservice@westinautomotive.com).

Thank you for choosing Westin!